

NarroWay Ticket Policies

Following are NarroWay's general ticket policies. Groups of 15 or more should refer to NarroWay's group policies.

- Tickets are non-refundable. All sales are final.
- Tickets are required for all seats. Children age two and under may not be required to have a ticket, provided they sit on an adult's lap.
- Tickets may be purchased online or through the NarroWay Box Office at 803.802.2300.
- Customers may choose to print e-tickets or pick up tickets at Will Call.
- Will Call tickets may be picked up during regular business hours (9am-5pm, Monday-Saturday) or beginning 30 minutes prior to the scheduled show time.
- Customers picking up tickets at Will Call must be prepared to present a valid photo ID.
- Dinner tickets must be purchased no later than 5pm on the day prior to the show.
- Special considerations, such as wheelchairs, visual impairment, etc. must be communicated at the time of the reservation.
- Vegetarian and gluten-sensitive meals (when available) must be requested at least 48-hours prior to reserved show time.
- Full payment is due at the time of reservation.
- Acceptable forms of payment include Master Card, Visa, Discover, cash, and checks or money orders made payable to NarroWay Productions.
- The advertised time is when doors open and dinner is served, unless otherwise stated in the show details.
- Discounts and special offers are subject to specific terms, may not be combined and are never retroactive.

- Tickets transferred to another show date following the original purchase are subject to a \$1 service charge per ticket. All transfers must be made at least 48 hours prior to the initial show date.
- Gift Certificates are available and valid for any show. However, all gift certificates must be redeemed not later than 5pm of the day prior to the intended show date. Seating is subject to availability.
- NarroWay Productions is not responsible for unclaimed gift certificates or tickets.
- Because meals are served by the performing cast, dinner guests arriving more than 30 minutes later than the advertised show time will forfeit their meal.
- All show dates must meet minimum attendance requirements.