



GROUP TICKET POLICIES

Group ticket policies below apply to groups of 15 or more at The NarroWay Theatre.

- Groups of 15 or more are eligible to receive group rate pricing.
- All payments must be received in one sum.
- Groups are not eligible to receive discounted rates when multiple checks, credit cards or other forms of payment are tendered.
- Group rates include \$2 off all adult, senior and student tickets. No additional discounts are offered for children's tickets.
- One complimentary ticket is provided for groups of 15 or more.
- Tickets are required for all seats. Children age two and under may not be required to have a ticket, provided they sit on an adult's lap.
- Special considerations such as wheelchair seating, vision impairment, etc. must be communicated at the time of reservation.
- A non-refundable 25% deposit is required to hold group seating. The balance must be paid no later than 15 days prior to the show date.
- If final payment is not received by the due date, the reservation will be automatically canceled and the deposit will be forfeited. While the group sales department will make every effort to notify the group leader of an impending cancellation, it is the group leader's responsibility to insure that proper payments have been received. NarroWay is not responsible for sales canceled as a result of non-payment.
- Additional tickets beyond those originally reserved are subject to availability and may or may not be seated with the group.
- Groups should plan to arrive together. The group leader should check in at the box office upon arrival. A NarroWay group greeter will personally greet the group on the bus, assist with entering the theater and ensure proper seating.
- Tickets are non-refundable. All sales are final.
- To receive the complimentary ticket, group purchases should be made through the NarroWay Box Office at 803.802.2300.
- Dinner tickets must be purchased no later than 5pm on the day prior to the show.
- Acceptable forms of payment include Master Card, Visa, Discover, cash, and checks or money orders made payable to NarroWay Productions.
- The advertised show time is when doors open and guests should plan to arrive at the theatre, unless otherwise stated in the show details.
- Discounts and special offers are subject to specific terms, may not be combined and are never retroactive.
- Tickets transferred to another show date following the original purchase are subject to a \$1 service charge per ticket. All transfers must be made at least 48 hours prior to the initial show date.
- NarroWay Productions is not responsible for unclaimed tickets.